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PIL Implements first electronic Bill of Lading

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A firm supporter of digitalisation to add value to its customers, Pacific International Lines (PIL) recently successfully implemented its first electronic Bills of Lading (eB/L), using CargoDocs, for a leading international construction engineering company, based in India.

PIL transported the shipment comprising iron and steel structures from India to UAE aboard the Uru Bhum within two weeks. The new digital process facilitated the fast delivery time, offering the customer an efficient and smooth experience.

Without the need to send paper documents, PIL e-signed the B/L and issued it electronically to the shipper. The supporting documents were then digitally transferred to the cargo receiver. At arrival, the shipment was swiftly discharged after PIL accepted and verified the eB/L against original documents.

PIL also has several ongoing customer-focused digital initiatives including e-Service platform myPIL and the PIL mobile app.

PIL strives to continue progressing in its digitalisation journey to improve productivity and efficiency.

